

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: **Mail Stop ISSUE FEE**
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450
or Fax (571) 273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notifications of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FILE ADDRESS" for maintenance fee notifications.

CURRENT CORRESPONDENCE ADDRESS (Note: Use mail 1 for any changed address)

20829 7599 01/29/2010

HEWLETT-PACKARD COMPANY
 Intellectual Property Administration
 3404 E. Harmony Road
 Mail Stop 35
 FORT COLLINS, CO 80528

Note: A certificate of mailing can only be used for domestic mailings of the fee(s). This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission.

Certificate of Mailing or Transmittal
 I hereby certify that the (PCT) Transmittal is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the Mail Stop ISSUE FEE address above, or being facsimile transmitted to the USPTO (571) 273-2885, on the date indicated below.

(Deposit in mail)
 (Facsimile)
 (Email)

APPLICATION NO.	FILED DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/873,741	06/29/2001	Kristen L. Bhatti	10008151-1	4871

TITLE OF INVENTION: METHOD AND SYSTEM FOR PROVIDING TECHNICAL SUPPORT DOCUMENTS VIA THE INTERNET

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEES DUE	DATE DUE
nonprovisional	NO	\$1510	\$300	\$0	\$1810	06/29/2010

EXAMINER	ART UNIT	CLASS-SUBCLASS
NGUYEN, THANH T	2444	759 217000

1. Change of correspondence address or indication of "File Address" (37 CFR 1.663).	2. For printing on the patent front page, list (i) the names of up to 3 registered patent attorneys or agents OR, alternatively,
<input checked="" type="checkbox"/> Change of correspondence address, or Change of Correspondence Address (Form PTO/SB/122) attached.	(i) the name of a single firm having as a member a registered attorney or agent and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.
<input checked="" type="checkbox"/> "Fee Address" indication for "Fee Address" indication form PTO/SB/17, Rev 03-92 (or most recent) attached. Use of a Customer Number is required.	2. _____ 3. _____

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLAQUE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(a) NAME OF ASSIGNEE

Hewlett-Packard Development Company, L.P.

(b) RESIDENCE: (CITY AND STATE OR COUNTRY)

Houston, Texas

Please check the appropriate assignee category or categories (will not be printed on the patent): Individual Corporation or other private group entity Government

4. The following fee(s) are submitted:

4b. Payment of Fee(s) (Please first reapply any previously paid issue fee shown above)

- Issue Fee
- Publication Fee (No small entity discount permitted)
- Advance Order - # of Copies _____
- Payment by check is enclosed.
- Payment by credit card. Form PTO-2B is attached.
- The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number 08-2025 (enclose an extra copy of this form).

5. Change in Entity Status (from status indicated above)

- A applicant claiming SMALL ENTITY status. See 37 CFR 1.27.
- An applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(e)(2).

NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant, a registered attorney or agent, or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

Authorized Signature: /Yeh K. Chang/ Date: 03/02/2010

Typed or printed name: Yeh K. Chang Registration No. 41,397

This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time will be appreciated. If you believe that the collection of information is not necessary, or contributes to unnecessary burden, please write to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.